

The Hungry Guest

RETAIL ASSISTANT

The Hungry Guest Shop, Petworth

PETWORTH PLACES:

Petworth Places is made up of several teams of dedicated people building a destination hospitality and food and beverage business with Eat, Stay, Event at the heart of the business. Our core businesses are located in the beautiful South Downs market town of Petworth, West Sussex, and the historic market town of West Malling in Kent.

Established in 2010, the group comprises a multiple-award-winning food brand, The Hungry Guest (a double winner of UK delicatessen and farm shop of the year), E Street Bar & Grill, and The Angel Inn (with seven upmarket guest rooms and two luxury holiday apartment/villas – Ryde House and East House). The group also includes AugustusBrandt, an interiors and antiques business, and Newlands House Gallery, an exciting gallery and exhibition space.

Our accolades include E Street Bar and Grill being awarded best restaurant in the South East in 2019 and The Angel Inn being awarded best pub in West Sussex in 2022. E Street Bar and Grill joined the global Chaine des Rotisseurs in 2022.

In 2019 we established a new wedding venue and events business which is growing steadily and in 2022 we launched our wine series events at E Street Bar and Grill, which has been a great success.

ABOUT THE ROLE:

The role of the Retail Advisor is to assist the management team in ensuring the successful smooth running of the store and its operations.

MAIN RESPONSIBILITIES:

- To understand our produce and engage our customers, making recommendations for shoppers on each visit.
- To create a warm and friendly environment and ensure company service levels are maintained.
- To ensure the shop floor is fully replenished and visually merchandised to a high standard.
- To greet Customers in a friendly and welcoming manner as they enter the shop, and to assist whilst they browse.
- To provide customers with an experience that will ensure they return.
- Understand who the customers are, including their expectations and needs.
- Promote shop merchandise and company branded products, prioritising The Hungry Guest brand in all areas.
- Ensuring all procedures are followed, including any legislative requirements (COVID; Food Hygiene and safety).
- Arrive for work on time, with the correct clean uniform.
- Always display a professional and positive attitude

EXPERIENCE AND SKILLS NEEDED:

No experience required.

Full training will be given.

WE OFFER:

- Competitive market rate salary
- Staff discounts at all group outlets
- Equivalent Holiday entitlement of 28 days per annum including Bank Holidays (for full time roles).
- Company Pension Scheme
- Uniform provided.
- Refer a Friend Scheme Bonus of £100
- Learning and development opportunities

LOCATION: Petworth, West Sussex

EMPLOYMENT: Permanent, Full time and Part Time Roles Available

HOURS: Between 8 - 32 hours per week, hours will be variable based on a weekly Rota, including weekends.

Job Types: Part-time, Permanent

Part-time hours: 8 per week

To apply, please send your CV and a cover letter to recruitment@markettowndevelopments.com