

# The Hungry Guest

## DEPUTY ASSISTANT MANAGER THE HUNGRY GUEST, PETWORTH

### PETWORTH PLACES:

Petworth Places is made up of several teams of dedicated people building a destination hospitality and food and beverage business with Eat, Stay, Event at the heart of the business. Our core businesses are located in the beautiful South Downs market town of Petworth, West Sussex, and the historic market town of West Malling in Kent.

Established in 2010, the group comprises a multiple-award-winning food brand, The Hungry Guest (a double winner of UK delicatessen and farm shop of the year), E Street Bar & Grill, and The Angel Inn (with seven upmarket guest rooms and two luxury holiday apartment/villas – Ryde House and East House). The group also includes Augustus Brandt, an interiors and antiques business, and Newlands House Gallery, an exciting gallery and exhibition space.

Our accolades include E Street Bar and Grill being awarded best restaurant in the South East in 2019 and The Angel Inn being awarded best pub in West Sussex in 2022. E Street Bar and Grill joined the global Chaine des Rôtisseurs in 2022.

### ABOUT THE ROLE:

This is an amazing opportunity to join Petworth Places as a Deputy Assistant Manager. The role of Deputy Assistant Manager is to assist the Retail and Product Manager and Assistant Managers in ensuring the successful smooth running of the artisan food shop The Hungry Guest in Petworth, West Sussex.

The successful candidate will stand in for the Assistant Manager and be familiar with all aspects of the Assistant Managers job and be ready to assume the role in the Assistant Managers absence. You will co-ordinate and oversee the day to day deployment of staff on the shop floor to ensure company service levels are maintained and the shop floor is fully replenished and visually merchandised to a high standard.

The Deputy Assistant Manager will ideally have interest, knowledge and experience of artisan food and/or luxury brands, have a passion for food and happy to provide fantastic service and advice to our customers. You will be assisting customers with their purchases and advising on the amazing selection of top-quality products and items made daily in our own bakery. In addition, you will demonstrate strong leadership skills and actively support the development of all the retail assistants.

### EXPERIENCE AND SKILLS NEEDED:

Candidates will have a proven track record in the retail sector preferably in artisan food and/or luxury brands and will be able to demonstrate an understanding of excellent customer service. They will be enthusiastic with a positive 'can-do' attitude and a passion for artisan food and exceptional service every day.

### WE OFFER:

- Competitive market rate salary
- Staff discounts at all group outlets
- Complimentary meal during shift (for shifts in excess of 7 hours)
- Free admission to Gallery exhibitions for employees
- Discounted membership to Newlands House Gallery
- Holiday entitlement of 28 days per annum including Bank Holidays (for full time roles)
- Company pension scheme
- Uniform provided
- Refer a friend Scheme
- Learning and development opportunities
- Member of Employee Assistance Scheme

LOCATION: Petworth, West Sussex

EMPLOYMENT: Permanent, Full time

HOURS: 40 hours per week. 5 out of 7 days